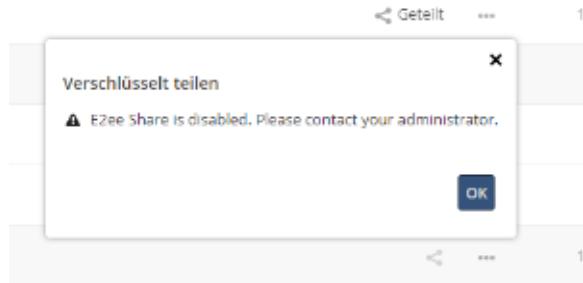


# Error creating the share folder

## Problem

With E2EE Share **prior to version 1.2.5**, when checking the *Share Encrypted* checkbox, the following error message appears:



## Solution

### Check configuration

1. Check your configuration  
[E2ee Documentation \(en\)](#)
2. Re-import license
3. Press button **Apply E2ee Groups**
4. log out and log in again

## Related articles

- [Error creating the share folder](#)